

## **Privacy Policy**

Effective date: 09/01/2025

At Corazon Group LLC (“Corazon”), we take your privacy seriously. Please read this Privacy Policy to learn how we treat your personal data. **By using or accessing our Site in any manner, you acknowledge that you accept the practices and policies outlined below, and you hereby consent to our collection, use and disclosure of your Personal Data as described in this Privacy Policy.**

Remember that your use of Corazon’s Site is at all times subject to our Terms and Conditions of Use, inserted herein (“Terms of Use”), which incorporates this Privacy Policy. Any terms we use in this Policy without defining them have the definitions given to them in the Terms of Use.

You may print a copy of this Privacy Policy by clicking [here](#).

As we continually work to improve our Site, we may need to change this Privacy Policy from time to time. We will alert you of material changes by placing a notice on our website, by sending you an email and/or by some other means. Please note that if you’ve opted not to receive legal notice emails from us (or you haven’t provided us with your email address), those legal notices will still govern your use of the Site, and you are still responsible for reading and understanding them. If you use the Site after any changes to the Privacy Policy have been posted, that means you agree to all of the changes.

### **What This Privacy Policy Covers**

This Privacy Policy covers how Corazon collects and processes data that identifies or relates to you (“Personal Data”). This Privacy Policy does not cover the practices of companies we don’t own or control or people we don’t manage.

### **Personal Data We May Collect**

*Device or Web Data.* If you interact with us online (e.g., by visiting our website or using our web-based services), we may collect information about your device and/or browser such as your IP address, IP address-based location data, device ID, and type of device or operating system used to connect with us.

*Contact Data.* If you sign up for a demo, subscribe to our newsletters or other communications, or otherwise sign up for our services, we may collect your contact information such as your name, email, phone number, employer, and job title.

*Other Personal Data.* We may collect other Personal Data that you make available through our Site or to us, such as in emails, letters, texts, or other communications you send us.

### **Sources of Personal Data**

*From You.* We collect Personal Data when you provide it directly to us (e.g., you contact us). We also collect certain Personal Data (such as Device or Web Data) automatically when you use our Site (e.g., through Cookies – as defined in the “Cookies” section below).

### **Purpose for Collection and Processing Personal Data**

To Provide, Customize, and Improve our Site.

- Providing you with the information you request.
- Meeting or fulfilling the reason you provided the information to us.
- Providing support and assistance for the Site.
- Improving the Site, including testing, research, internal analytics and product development.
- Personalizing the Site, website content and communications based on your preferences.
- Doing fraud protection, security and debugging.

Marketing our Site

- Marketing the Site.

Corresponding with You

- Responding to correspondence that we receive from you, contacting you when necessary or requested, and sending you information about Corazon or the Site.
- Sending emails and other communications according to your preferences.

Legal or Security

- Meeting legal requirements and enforcing legal terms.
- Preventing, detecting and investigating security incidents and potentially illegal or prohibited activities.
- Protecting the rights, property or safety of you, Corazon or another party.
- Enforcing any agreements with you; responding to claims that any posting or other content violates third-party rights; and resolving disputes.

**Who We May Share Personal Data With**

Service Providers. These parties help us provide the Site or perform business functions on our behalf. They may include hosting, technology and communication providers; security and fraud prevention consultants; support and customer service vendors; analytics providers that analyze the use of our Site.

Parties You Authorize, Access or Authenticate. This includes third parties you access or interact with through the Site and other users.

Others. We may disclose any Personal Data that we collect with third parties in conjunction with any of the activities set forth under the “Legal or Security” subsection above. Additionally, all of your Personal Data that we collect may be transferred to a third party if we undergo a merger, acquisition, bankruptcy or other transaction in which that third party assumes control of our business (in whole or in part).

**Cookies**

The Site uses cookies and similar technologies such as pixel tags, web beacons, clear GIFs and JavaScript (collectively, “Cookies”) that may collect or facilitate the collection of your Personal Data for various purposes. We may also supplement the information we collect via Cookies with information received from third parties, including third parties that have placed their own Cookies on your device(s).

We use the following types of Cookies:

- **Essential Cookies.** Essential Cookies are required for providing you with features or services that you have requested. For example, certain Cookies enable you to log into secure areas of our Site. Disabling these Cookies may make certain features and services unavailable.

Most internet browsers have an option for turning off the Cookie feature, which will prevent your browser from accepting new Cookies, as well as (depending on your browser software) allow you to decide on acceptance of each new Cookie in a variety of ways. You can also delete all Cookies that are already on your device. If you do this, however, you may have to manually adjust some preferences every time you visit our website and some of the Site functionalities may not work.

To find out more information about Cookies generally, including information about how to manage and delete Cookies, please visit <http://www.allaboutcookies.org/>.

### **Data Security and Retention**

Although we work to protect the security of your account and Personal Data that we hold in our records, please be aware that no method of transmitting data over the internet or storing data is completely secure.

We retain Personal Data about you for as long as necessary to provide you with our Site or to perform our business or commercial purposes for collecting your Personal Data. When establishing a retention period for certain categories of Personal Data, we consider who we collected the data from, our need for the Personal Data, why we collected the Personal Data, and the sensitivity of the Personal Data. In some cases we retain Personal Data for longer, if doing so is necessary to comply with our legal obligations, resolve disputes, or is otherwise permitted or required by applicable law, rule or regulation. We may further retain information in an anonymous or aggregated form where that information would not identify you personally.

### **Personal Data of Children**

As noted in the Terms of Use, we do not knowingly collect or solicit Personal Data from children under 18 years of age; if you are a child under the age of 18, please do not attempt to register for or otherwise use the Site or send us any Personal Data. If we learn we have collected Personal Data from a child under 18 years of age, we will delete that information as quickly as possible. If you believe that a child under 18 years of age may have provided Personal Data to us, please contact us at [info@corazon.com](mailto:info@corazon.com).

### **State Law Privacy Rights**

#### **California Resident Rights**

Under California Civil Code Sections 1798.83-1798.84, California residents are entitled to contact us to prevent disclosure of Personal Data to third parties for such third parties' direct marketing purposes; in order to submit such a request, please contact us at [info@corazon.com](mailto:info@corazon.com).

Our Site does not support Do Not Track requests at this time. To find out more about "Do Not Track," you can visit [www.allaboutdnt.com](http://www.allaboutdnt.com).

### Nevada Resident Rights

If you are a resident of Nevada, you have the right to opt-out of the sale of certain Personal Data to third parties. Please note that we do not currently sell your Personal Data as sales are defined in Nevada Revised Statutes Chapter 603A.

### **Contact Information:**

If you have any questions or comments about this Privacy Policy or the ways in which we collect and use your Personal Data, please do not hesitate to contact us at:

- <https://www.corazon.com/>
- [info@corazon.com](mailto:info@corazon.com)
- 350 N. Orleans St Suite 9000N, Chicago, IL 60654